

TBS/GTDC3 (5112)P1/ISO 10015:1999 – Quality management – Guidance for training

TANZANIA BUREAU OF STANDARDS

SCOPE

These guidelines cover the development, implementation, maintenance, and improvement of strategies and system for training that affect the quality of the products supplied by an organization.

This International Standard applies to all types of organizations.

It is not intended for use in contracts, regulations, or certification.

It does not add to, change, or otherwise modify the requirements for the ISO 9000 series.

This International Standard is not intended to be used by training providers delivering services to other organizations.

NOTE The main source of reference for training provider should be ISO 9004-2:1991, Quality management and quality system elements – Part 2 Guidelines for services, until superseded by ISO 9004:2000.

Training provider may use this International Standard when addressing the training needs of their own paersonel.

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