

**TBS/GTDC3 (5107)P3/ ISO 9000:2015 - Quality Management System –
Fundamentals and vocabulary**

TANZANIA BUREAU OF STANDARDS

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3rd edition

SCOPE

This International Standard describe the fundamental concepts and principles of quality management which are universally applicable to the following:

- organizations seeking sustained success through the implementation of a quality management system;
- customers seeking confidence in an organization's ability to consistently provide products and services conforming to their requirements;
- organizations seeking confidence in their supply chain that product and service requirements will be met;
- organizations and interested parties seeking to improve communication through common understanding of the vocabulary used in quality management
- organization performing conformity assessments against the requirements of ISO 9001;
- providers of training, assessment or advice in quality management; and
- developers of related standards.

This International Standard specifies the terms and definitions that apply to all quality management and quality management system standards developed by ISO/TC 176