

# TANZANIA BUREAU OF STANDARDS



## **Quality Policy**

Tanzania Bureau of Standards (TBS) endeavours, as mandated, to deliver quality products that include standards and quality assurance services by meeting and even exceeding customers' requirements so as to retain their loyalty. TBS provides resources and continually improves her processes to ensure that employees are capable of producing quality products at the right time consistently and that employees are responsible for the quality of their jobs.

## **Sera ya Ubora**

Shirika la Viwango Tanzania (TBS), kwa kuzingatia dhamana liliyopewa, linahakikisha kutoa huduma bora, ambazo ni pamoja na utayarishaji wa viwango na uhakiki wa ubora, kwa kukidhi na hata kuvuka matakwa ya wateja, ili kudumisha imani yao. TBS hutoa rasilimali na kuboresha mifumo ya utendaji wake mara kwa mara ili kuhakikisha kwamba wafanyakazi wake wanakuwa na uwezo wa kutoa kwa wakati huduma bora wakati wote na kwamba kila mfanyakazi anawajibika kwa ubora wa kazi yake.