



TANZANIA BUREAU OF STANDARDS – MANAGEMENT SYSTEM CERTIFICATION SECTION

MSC/POL/01: POLICY FOR IMPARTIALITY

1. INTRODUCTION

Tanzania Bureau of Standards (TBS) Certification body is committed to offer Management System Certification (MSC) Services to all organizations in an impartial manner and fulfilling the requirements of ISO/IEC 17021-1 as a minimum. This policy provides information on how management of impartiality with regard to the various parties associated with the CB will be done.

2. PARTIES INVOLVED

Parties can be involved in the certification includes. i) auditors, technical experts, audit trainees and observers ii) Public Body – e.g. Government Ministry to which TBS is responsible or relates to iii) Consultant organizations

3. MANAGEMENT OF IMPARTIALITY-Threats to impartiality have been defined in the Risk register

3.1 Audit personnel

3.1.1 All audit personnel are required to sign the Code of conduct which includes a commitment to remain impartial in all their dealings with the audit client.

3.1.2 For all audit assignments, in case the personnel have reasons that can compromise their impartiality or independence concerning the auditee organization, they shall inform the HMSC or programme officer responsible for the scheme

3.2 Organization to which the TBS is responsible

Because of the potential intimidation threats that exist for the CB where the auditee organization is an organization in authority over the CB or the CB's mother organization, TBS, if such an organization requests for certification services to be provided by the CB, the CB shall ensure that the audit team always includes persons external to TBS to manage any possible impartiality situation.

3.3 Consultant organizations and their clients

TBS MSC declares that it does not take part in any consulting activities regarding development and implementation of any Management systems of which it certifies. There shall be no pressure of any kind (financial, trade, administrative, moral or other) over the Head of MSC and the personnel regarding the execution of their obligations as the Management system certification body according to ISO/IEC 17021-1. TBS MSC shall not provide internal audit for its certified clients. TBS MSC shall not certify a management system for which it has conducted internal audit for two years after the last internal audit.