

TANZANIA BUREAU OF STANDARDS



THE CERTIFICATION BODY

POLICY FOR SUSPENSION, WITHDRAWAL OR REDUCTION OF THE SCOPE OF CERTIFICATION

1. INTRODUCTION

Tanzania Bureau of Standards Certification Body (TBS CB), as a certification body for different management systems has the mandate to suspend, withdraw or reduce the scope of certification when terms and conditions of certification agreement are not fulfilled.

2. SUSPENSION

2.1 Conditions for suspension

The CB shall suspend certification in cases when:

- a) the client's management system has persistently or seriously failed to meet certification requirements (major nonconformity), including requirements of the effectiveness of the management system;
- b) corrective actions determined to address an NC were not implemented;
- c) the client does not allow surveillance audits to be carried out at the required frequencies;
- d) the certified client has voluntarily requested a suspension; and
- e) the client has misused the certificate or the certification mark.

2.2 Suspension of Certification

Suspension of certification shall be done by the Director General (DG) upon recommendations by the Director of Quality Management (DQM) and Systems

certification Manager (SCM). The suspension period is not more than 6 months. Under suspension, the client's management system certification is temporarily invalid.

3. WITHDRAWAL OR REDUCING OF THE SCOPE OF CERTIFICATION

If the client does not resolve the issues that have resulted to the suspension within six (6) months, shall result to withdrawal or reduction of the scope of certification.

4. RESTORATION OF CERTIFICATION

The CB shall restore the suspended certification if the issue that has resulted to the suspension has been resolved.

Issued by;



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DIRECTOR GENERAL

Date;

2022-11-02