



THE UNITED REPUBLIC OF TANZANIA  
MINISTRY OF INDUSTRY AND TRADE  
TANZANIA BUREAU OF STANDARDS (TBS)



ISO 9001:2015 Certified

Member of the International Standardization (ISO), Codex Alimentarius Commission (WHO/FAO), Agent for ISO and other National Standards Bodies

## TRAINING COURSE ANNOUNCEMENT

### COURSE TITLE: REQUIREMENTS ON IMPLEMENTATION OF ISO 9001:2015

**Duration: Five (5) days (12<sup>th</sup> February to 16<sup>th</sup> February, 2024)**

**Targeted participants:** All personnel working in organizations or industries and any other interested individuals

#### Course outline:

1. Introduction and principles of quality management system;
2. Basic concepts of quality management system;
3. Context of the organization;
  - Leadership;
  - Planning;
  - Support;
  - Operations;
4. Performance evaluation;
5. Improvement; and
6. Importance of quality management system.

#### Course presentation and methodology:

The course will be presented in Swahili or English languages. The course will be delivered in interactive tutor-led and trainee-led discussions, experience from trainees, group participation and presentation.

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All Correspondence should be addressed to the **DIRECTOR GENERAL**

## Benefits of the course:

After successful completion of this course, participants will be able to:

- i. interpret and implement the requirements of the standard;
- ii. manage organizational/business processes;
- iii. reduce waste in organization/business;
- iv. increase productivity and profit; and
- v. provide consistent outcomes.

## Course requirements:

Each participant shall have a laptop/ ipad

## Course assessment and awards:

A participant, who attends the course, participates in group work, exercises and test and scores 60% and above of the final course evaluation shall be awarded a certificate of successful completion. Otherwise, a participant who scores less than 60% of the final course evaluation shall be awarded a certificate of attendance. In addition, participants will be provided with training materials for further reference. Full attendance of participants is required during the course.

## Course fee:

The course fee is **TZS 500,000/- per person for Tanzanians and USD 500 per person for foreigners, non-refundable**. The fee shall cover tuition fee, training materials, stationeries, food and refreshments. Each applicant shall be responsible for his/her own travelling and accommodation expenses.

## Mode of application:

Interested applicants are advised to apply for the course through email [researchandtraining@tbs.go.tz](mailto:researchandtraining@tbs.go.tz) and provide the following information:

- i) Full name of applicant;
- ii) Region and district of applicant;

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- iii) Contact (physical address/P. O. Box) of applicant;
- iv) Phone number and email address of applicant; and
- v) Organization name, TIN number, contact (physical address/P. O. Box), region and district (if any);

### **Mode of payment**

Course fee shall be paid in full and once fourteen **(14)** days prior to the date of training. Government bill will be issued to applicant.

### **Postponement and cancellation of training**

If a participant fails to attend the training for any reason, the paid course fee will not be refunded. In case the Bureau postpones the training, the applicant will be informed **ten (10) days** before commencement of the training course together with re-scheduled date.

### **Training venue**

The training will be conducted at Test House 5<sup>th</sup> Floor Wing A at TBS Headquarters, Ubungo Area, Morogoro Road/Sam Nujoma Road, Dar es Salaam.

For enquiries, contact us through cell phone **No. +255 733 700447 from Monday to Friday (08h00-16h00)**

**Issued by;**



**Gladness H. Kaseka**  
**Public Relations and Marketing Manager**

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