



Readers' services

The library maintains Tanzania national standards, foreign national standards, international standards like ISO, IEC and Codex Alimentarius standards, laws and regulations, journals and other publications related to standardization and quality assurance. It assists users to identify and retrieve relevant documents/information from library collection and order foreign standards from ISO, IEC, BSI, ANSI, BIS, SABS, KEBS, etc. for you and your company. It also offers users education on how to use the library and its facilities.

Reference services

TBS library allows students and researchers to access information materials for reference free of charge.

Internet services

The libraries also offer Internet services to TBS staff and other external clients on matters related to standardization and quality assurance.

LIBRARY OPERATING HOURS

MONDAY through FRIDAY

8:00am — 1:00pm

1:30pm — 4:00pm

The library remains closed on Saturday, Sundays and all public holidays

FOR MORE DETAILS CONTACT:

DIRECTOR GENERAL

Tanzania Bureau of Standards

P. O. Box 9524, Dar es Salaam – Tanzania

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Fax: +255-22-2450959 / **Hotline:** 0800110827

E-mail: info@tbs.go.tz / **Website:** www.tbs.go.tz

Complaints: complaints@tbs.go.tz

TBS ZONAL OFFICES

SOUTHERN HIGHLANDS ZONE

NHIF Building, 7th Floor

Along Avenue Road

P.O. Box 1674 Mbeya, Tanzania

Tel: 025 2502848 / **Fax:** 025 2502848

LAKE ZONE

NSSF Building, 5th Floor

P.O. Box 1814 Mwanza, Tanzania

Tel: 028 2505044 / **Fax:** 028 2505044

NORTHERN ZONE

NSSF Mafao House Building, 2nd Floor

P.O. Box 2399 Arusha, Tanzania

Tel: 027 2520143 / **Fax:** 027 2520143

CENTRAL ZONE

PSSSF Building, Dodoma Plaza, 6th Floor

P.O. Box 2956, Dodoma, Tanzania

Tel: 026 2320310 / **Fax:** 026 2320310

SOUTHERN ZONE

MTUWASA Building

P.O. Box 1396, Mtwara, Tanzania

Tel: 023 2334477 / **Fax:** 023 2334477

WESTERN ZONE

NSSF Mafao House Building, 2nd Floor

P.O. Box 1276 Kigoma, Tanzania

Tel: 028 2804023 / **Fax:** 028 2804023

TANZANIA BUREAU OF STANDARDS (TBS)



TBS LIBRARY

INTRODUCTION

Tanzania Bureau of Standards (TBS) was established under the Ministry of Industry and Trade by an Act of Parliament, the Standards Act No.3 of 1975 as the National Standards Institute and became operational in April 1976. It was subsequently renamed Tanzania Bureau of Standards through an amendment to the Act by Act No.1 of 1977. The Standards Act No. 3 was later repealed and replaced by the Standards Act No. 2 of 2009, which gave the Bureau more powers in carrying out its mandate.



The Tanzania Bureau of Standards is a member of the International Organization for Standardization (ISO), the International Electro-technical Commission (IEC) and the African Regional Organization for Standardization (ARSO) and other National Standards Bodies which are ISO members.

THE TBS INFORMATION CENTRE.

TBS has a well-equipped library which caters for standards and standards related information needs of industrialists, researchers, academicians and the business community. It keeps abreast of latest developments in standards, standard-type documents, standards catalogues, monographs, technical journals, technical regulations/directives, etc. The library is responsible for identification, collection and dissemination of information on national, foreign, regional, and international standards and on all matters related to standardization and quality assurance.

The library provides up to date information and documentation services to its customers with the assistance of modern and traditional technologies. These include the use of Online Public Access Catalogue (OPAC) and Manual catalogue.

The Standards Catalogue can be searched either directly from the TBS Website through the Internet or manually from the standards catalogue found in the library.



SERVICES OFFERED:

Current awareness services and selective dissemination of information

The library prepares and disseminates a monthly list of current standards and standards related documents and also provides information services to users depending on their needs.

Selling of standards

The TBS library serves as the focal point through which local and other interested parties can purchase National, Regional, and International standards. The agreement between National Standards Bodies and the International Organization for Standardization (ISO) recognizes Tanzania Bureau of Standards as the sole sales agent in Tanzania of foreign standards to local clients including but not limited to manufacturers, importers, industrialists, educationists, and Non-Governmental Organisations (NGOs).

Enquiry and information services

The library provides enquiry and information services on various issues regarding standards and quality assurance. The library staff responds to written, telephone, fax, email and walk-in requests for information. It offers information on standards and standards related materials to TBS staff, industrialists, business community, academia, researchers, and consumers. Searches are made using various hard copy documents, CD-ROM, flash disks, the internet and by consulting professionals and standards-developing personnel.